

Multi Combination

TLIC4006

Student Information

Welcome to Western Roadtrain Driver Training (WRDT). The following information is provided to assist students through the processes within our Registered Training Organisation (RTO). We aim to provide you with a quality outcome for the investment you have made into your future.

Western Roadtrain will provide you with personal tuition (driving lessons) and assess your capabilities against the **TLIC4006 Drive Multi Combination vehicle** unit of competency.

Recognition of Prior (RPL) learning is available upon request.

Once assessed as competent, WRDT will issue you with a Statement of Attainment for the unit of competency. This will then qualify you to apply for a Multi Combination Vehicle Driver's License. In addition, the unit of competency can also be used as credit towards other nationally recognised qualifications.

If you have any queries, we encourage you to contact us. We are here to help you achieve your goals.

Contact Details

239 Gnangara Road, Wangara 6065
(entry via Callaway Street)

W: www.westernroadtrain.com.au

E: contact@westernroadtrain.com

M: 0414688538

Enrolment Process

Once you have determined that you are ready to undertake training with Western Roadtrain Driver Training (WRDT), we will forward you an Enrolment Form to complete. You will also be provided with relevant information regarding enrolment requirements, including need for a USI (Unique Student Identifier) number, a MC learner's permit where required and evidence of you having a HR Class driver's license as a minimum.

The enrolment process enables WRDT to review your eligibility, previous experience, training needs and suitability for the selected training program, as well as collect the information required for Vocational Education and Training (VET) reporting.

Completed Enrolment Forms must be returned to WRDT for review. WRDT will review your enrolment and suitability information before your enrolment is confirmed.

A deposit is required prior to commencing the program. Please note that you cannot be more than \$1,500 in credit with WRDT at any given time.

As the program involves practical heavy vehicle driving, you must provide a current driver's **licence** and be fit to safely participate in all training and assessment activities. You must not participate while affected by alcohol, drugs or any other substance that may impair your ability to drive safely.

Fees, Charges, and Refunds

Full detail of our fees charges and refunds are provided on the enrolment form and in our policy documents. Fees can be paid online, by electronic funds transfer or cash. If the fees are being paid by an employer, students must get their employer to contact us. Statements of Attainment will not be issued until such time as all fees have been paid in full.

- Invoices will be issued for all Nationally Recognised Training programs, setting out the components of the fees (where costs other than course fees are charged). GST is not payable on Nationally Recognised Training program course fees or education materials.

Refunds will be paid to students according to the following schedule:

- 100% refund - Should WRDT cancel the delivery of services
- 90% refund – Cancellation for any reason, outside of 7 days.
- 0% refund - Cancellation for any reason, inside of 7 days.
- Any courses or lessons being booked in within 7 days will require attendance otherwise you forfeit all fees.
- If you start your training but you are not ready for your test, we can postpone it and you will keep your test entitlement for when you are ready. However, the test fee is not refundable.
- Variations to these refund conditions may be made by the Director where exceptional circumstances occur.
- All refunds will be processed within 5 working days of the advice of withdrawal, using the same method for refund as was used for payment (i.e., credit card to credit card etc.).

STUDENT RESPONSIBILITIES

Once enrolled, students will be provided with details of their participation – e.g., time and venue. Students are required to advise us if they are unable to meet any of their scheduled sessions.

In undertaking training and assessment with WRDT, you must:

- provide your Unique Student Identifier number upon enrolment.
- advise us if there are any factors that may affect your ability to safely participate in training and assessment activities and operate equipment, or if you require additional support to undertake your assessments.
- complete the pre-reading for the WRDT Heavy Vehicle Driver Handbook and answer the review questions prior to your first driving lesson.
- complete the knowledge and practical assessment tasks as per your agreed training schedule.
- tell us if your license becomes suspended while you are enrolled as a student with WRDT.
- provide us with correct personal details including your address.
- wear appropriate work clothes and closed in shoes/boots.
- comply with all applicable regulations & legislation as advised by the RTO.

We also request you treat RTO staff and others associated with our RTO in a courteous and respectful manner.

WRDT RESPONSIBILITIES

Our responsibilities require us to assist you in all reasonable ways to obtain the Nationally Recognised Training program in which you enroll.

In doing this we will:

- ensure that our environments are safe and relevant for the program needs.
- provide you with the relevant PPE for use during your training sessions.
- provide you with information that explains the assessments you will participate in and the outcomes of these assessments.
- ensure we meet the obligations of the services that are included in your enrolment form.
- provide you with advanced notice of any changes that may occur.
- respect the privacy of the information you provide us.
- provide you with support that assists you to undertake your program.

Complaints and Appeals

While WRDT will work with you to ensure that your experience and outcomes meet your expectations, we understand that sometimes concerns may arise that need to be resolved.

Students who have concerns about their experience, WRDT's services or their assessment outcomes are encouraged to raise their concerns with WRDT so they can be addressed.

If you have an issue, please discuss it with a Director or Administrator and we will work with you to resolve it. If the matter cannot be resolved informally, you may lodge the matter in writing, and it will be addressed in accordance with the WRDT Complaints and Appeals Policy. A copy of the policy is available from the Administrator.

Issuance of Statements of Attainment

Statements of Attainment will be issued within 5 days of your assessments being completed.

TLIC 4006 Drive a Multi Combination Vehicle

- **\$2900 package:** 2-day course consists of 2 hours of theory, 6 hours of practical training (split across two days) and 3 hours DoT PDA.
- **\$3500 Package:** 3-day course consists of 2 hours of theory, 9 hours of practical training (split across three days) and 3 hours DoT PDA.
- **\$3900 Package:** 4-day course consists of 2 hours of theory, 11 hours of practical training (split across three days) and 3 hours DoT PDA.
- **\$275 per hour** for additional driving lessons if required.

RPL- \$1700 for Unit of Competency outcome plus \$1200 for DoT PDA.

Different training durations are based on the learner's existing skills, experience, license pathway and individual training needs

**CREATING SAFE DRIVERS FOR
OUR WESTERN ROADS**